

Jaze Homecare Services

60 Sanderling Way, Iwade, Sittingbourne Kent ME9 8TE.

Email: <u>consult@jazehomecare.com</u>

Tel: +44 7949 374780 +44 1795 427546

FREQUENTLY ASKED QUESTIONS

> WHAT SERVICES DOES YOUR HOMECARE AGENCY PROVIDE?

Our homecare agency offers a wide range of services to cater to various personal care needs. These include:

- Personal Care Services: Assistance with daily living activities such as bathing, dressing, grooming, and mobility.

- Companionship Services: Social interaction and engagement activities to reduce feelings of loneliness and improve mental health.

- Respite Care: Temporary relief for primary caregivers, allowing them to rest while ensuring their loved ones receive quality care.

- Medication Assistance: Providing medication reminders, assistance with organizing medications, and ensuring proper administration for clients in need.

> HOW DO I KNOW IF HOMECARE IS THE RIGHT CHOICE FOR MY LOVED ONE?

Deciding if homecare is the right choice depends on several factors. Homecare might be suitable if your loved one:

- Needs Assistance with Daily Activities: Struggles with personal care tasks such as bathing, dressing, and meal preparation.

- Requires Medical Supervision: Has a chronic condition that needs regular monitoring, medication management.

- Prefers to Stay at Home: Wishes to remain in the comfort of their own home rather than moving to a facility.

- Needs Companionship: Could benefit from social interaction and engagement to combat loneliness or depression.

- Caregiver Overwhelm: When family caregivers need support or respite to manage their own well-being while ensuring their loved ones receive quality care.



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> HOW DO YOU ENSURE THE QUALITY AND SAFETY OF YOUR CAREGIVERS?

The safety and well-being of our clients are our top priorities. To ensure the highest quality of care, we:

- Thorough Screening: Conduct comprehensive background checks, including criminal history, previous employment verification, and reference checks.

- Training and Certification: Require all caregivers to undergo rigorous training and maintain relevant certifications. This includes CPR and first aid certification, as well as specific training tailored to the needs of our clients.

- Ongoing Education: Provide continuous education and training opportunities to keep our caregivers updated on the latest best practices in home healthcare.

- Supervision and Support: Regularly monitor and evaluate caregiver performance through supervisory visits and feedback from clients. We also offer 24/7 support for caregivers to address any concerns or emergencies promptly.

> WHAT EXPERIENCE DO I NEED TO JOIN JAZE HOMECARE SERVICES?

At least six months' in care sector experience.

> WHAT TYPES OF MEDICAL AND HEALTHCARE JOBS DO YOU RECRUIT FOR?

We recruit Homecare service providers.

> HOW DO I REGISTER FOR WORK WITH YOU?

Please download the application pack.